

CRANE - Making Things Better

30.01.2023

North Thames Cleft Team



Great Ormond Street and St Andrew's
North Thames Cleft Centre
North London - Essex - South and West Hertfordshire

LAHSAL Code Audit / QI exercise

- Previously Microsoft Access database maintained for all North Thames cleft patients (GOSH / MSE)

- 2017:

- EPIC Electronic patient record introduced at GOSH
- (MSE still paper notes)
- All North Thames cleft patients having a record on EPIC
- Epic replaced the Access database



- When submitting data for CRANE, clinicians noted information on CRANE did not always match that on EPIC, including:
 - LAHSAL Code
 - Medical History

LAHSAL Code Audit / QI exercise

- Project
 - Looking at where the differences were between EPIC and CRANE
 - Correcting them as appropriate
- Initially looking at 2014 / 2015 birth cohort, checking:
 - LAHSAL code – operation notes, clinical photos
 - Medical history / syndromes
 - If patients still within our service
- Issues with obtaining correct information r.e. the birth cohort

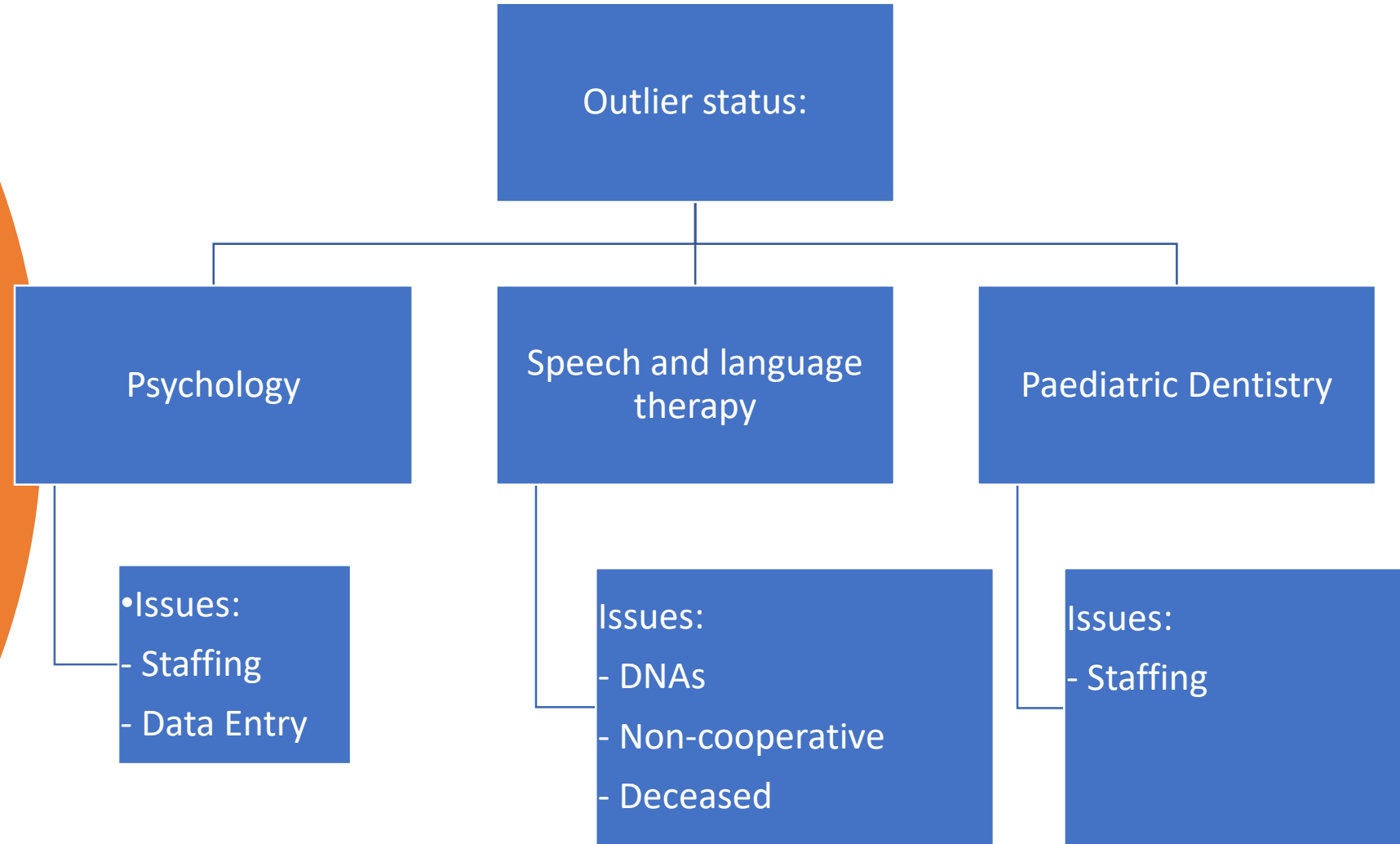
LAHSAL Code Audit / QI exercise

- Data collection in progress, but many differences noted so far
- Plan to:
 - Retrain clinicians and admin team on entering info. In EPIC
 - Develop an SOP to ensure same process is followed and information on EPIC is correct and entered in a systematic way.
 - Repeat the audit cycle

SPOT THE DIFFERENCE
CAN YOU FIND ALL 10?



Outlier Report



Outlier Report

- Time to identify missing data
- QI exercise to ensure the data set is correct:
 - Appropriate patients attend audit appointments
 - Information updated to CRANE e.g. r.e. transfer of care, medical history
- Ensure patients are not lost to follow up, through pathways in EPIC (GOSH) and access plans (MSE)
 - Better process to follow up patients who cancel / DNA
- Calibration of paediatric dentist in dmft recording
- Improve staffing process in psychology and recruitment of paediatric consultant

