CRANE Making it Better learning event
7 February 2022

C Russell and J Medina

On behalf of the CRANE team

Welcome and introductions

CRANE key timepoints

CLEFT REGISTRY & AUDIT NETWORK

RCS System / IT support lost
CEU re-dev of Database & Website

GDPR enacted:
Emphasizing importance of good IG

Northern Ireland officially joins

Website Re-dev

2005 **2011** **2014** **2016** **2022**

2015 2018 2020

CEU commissioned to run CRANE

Linkage to HES established

Linkage to NPD established

Start exploring other linkages

CRANE's 22nd year: Compliance with the national data-opt outs

Making data completeness of identifiers essential

CRANE Reporting

Evaluation and reporting on the delivery of cleft services.

Reporting activity:

- Registry information
- Audit outcomes
- Research

CRANE team

Our Team

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Today's aims & objectives

Provide stakeholders with an opportunity to share views on the new outlier process - first experienced and reported on in 2021. Including:

- Barriers to data submission faced by cleft services with negative outlier status for some indicators, and

- learning lessons from services achieving positive outlier status

  - particularly for consent verification and outcome data completeness indicators.
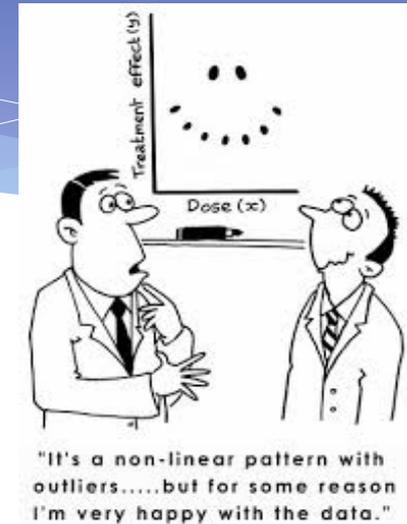
Outlier policy

* Developed in-line with HQIP NCAPOP audits guidance
* Piloted 2021
* Introduce fully in 2022
  * Outcomes 2012-14 births
* Alert –
  * 2 to 3 SD from national mean
* Outlier
  * $\geq$ 3SD in one reporting cycle
  * if more than 2SD in 2 successive reports
* Robust process with multiple check points / right of reply
* In longer term integrity requires development of risk adjustment models

Outlier process 2021

Applied to 16 process and outcome indicators

- including consent = pivotal
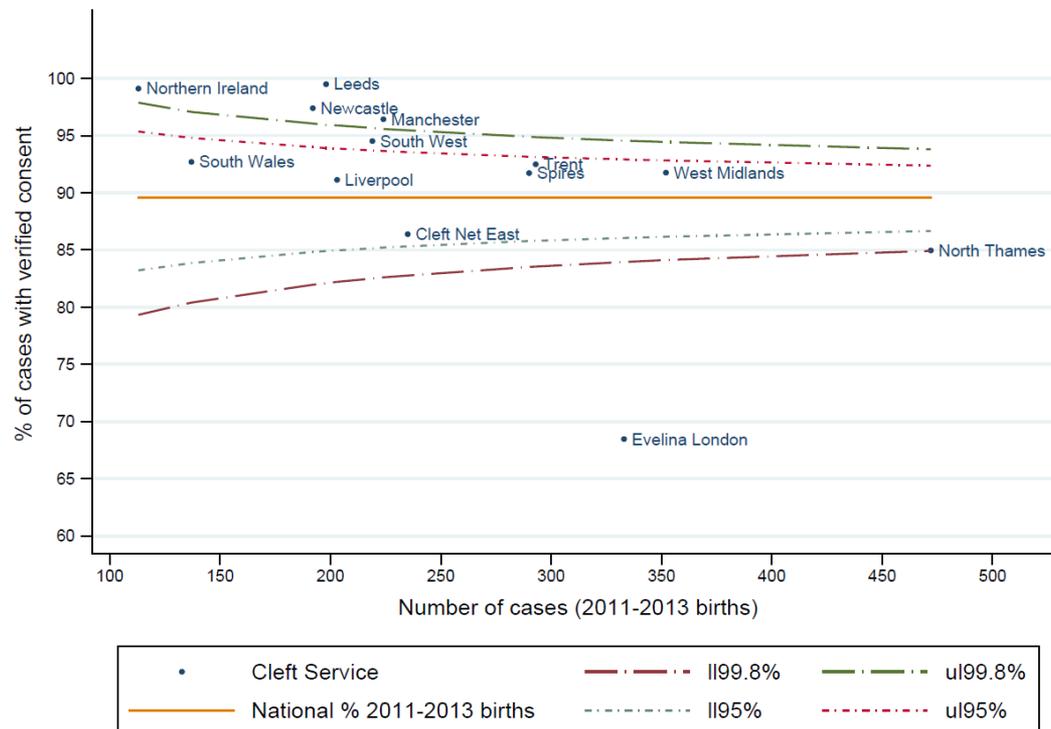
Today

Learning from good practice

Sharing learning and good practice

Speakers – reflecting on the outlier process – include:

1. Peter Hodgkinson – on consent verification and outcome data completeness (Newcastle)

2. Dianne Phare – on consent verification (Manchester)

3. Jeanette Mooney – on facial growth outcome data completeness (Manchester)

4. Lorraine Britton – on speech outcome data completeness (Trent)

5. Vanessa Hammond – on psychology outcome data completeness (South Wales)

6. Jason Neil-Dwyer – on the process used to respond to the CRANE outlier process (Nottingham)

Question and Answer session

Recap and feedback

Recap of recent and upcoming CRANE developments

The capture of

- Syndromes and additional diagnoses – January 2021
- Ethnicity – March 2021
- Developmental Defects of Enamel (DDE) – February 2022

Key resources

- Guides – such as those supporting exports and transfers (by push pull)
- Videos

Becoming a UK-wide audit (including Scotland)

Next steps

- Data submission deadlines
  - Friday 25 February 2022 - Q3 2021/22 Dashboard
  - Friday 1 April 2022 - for preliminary report (previously known as audit day report)

- Use resources to help you check your data

- Contact crane@rcseng.ac.uk with queries

- Next session w/c 9 May 2022

Thank you